

## Message from the Director

Our 2021 Annual Report reflects this agency's continued commitment to excellence in our various service delivery systems to those we encounter on a daily basis.

We have continually exceeded expectation amid COVID and while managing telework schedules. We continue to seek out new opportunities to partner with community organizations with the goal of creating new efficiencies and interventions across all our service delivery divisions.

The protection of vulnerable children, families and adults while ensuring safety, permanence and wellbeing are the guiding principles of our engagement with others in our community.

Across all programmatic areas we demonstrate success in achieving our goals, despite rising caseloads and a fluctuating workforce.

Our continued organizational success is clearly attributable to the hard work and dedication of our staff. They demonstrate a competence and compassion for the work they do which is admirable. I

thank staff and our partners as we strive to improve our business processes to continue to be a high-performance public organization. To improve the lives of others is our purpose and the effectiveness of our services is solid proof of our commitment to those we interact with on a daily basis.



## Administration & Finance

### Recruitment, New Hires and Reinstatements

Merit - New Hires and Transfers: 5  
Contractual - New Hires and Transfers: 0  
Reinstatements: 0

### Retirements, Resignations and Transfers

Retirements: 1  
Resignations and Transfers: 7

### Other Actions

Non-competitive Promotions: 2  
Promotions: 4



## Family Investment

### Food Supplemental Nutritional Program – SFY 2021

SNAP Caseload: 4470  
SNAP Number of Recipients: 8097  
SNAP Average Household size: 1.81

### Temporary Cash Assistance (TCA)

TCA Caseload: 152  
TCA number of Recipients: 236  
TCA Exempt from Work Requirements: 244  
TCA Job Placements: 5  
TCA Universal Engagement Rate: (99%)

### Emergency Assistant to Families and Children (EAFC)

Total Expenditures: \$1908.10  
Total Number of grants: 2  
Average Grant Size: \$954.08

### Homeless Prevention Program (HPP)

HPP Expenditures: \$1163.14  
HPP number of grants: 3  
Average grant amount: \$387.71

### Medical Assistance:

MA Community Care: 938  
MA Long Term Care: 172  
MA SSI: 1126

### Temporary Disability Assistance Program (TDAP)

TDAP Caseload: 106  
TDAP Short Term Disability: 9  
TDAP Long Term Disability: 97  
TDAP Net Expenditures: \$31,189.49

### Local Assistant Expenditures:

Amount Spent: \$1908.17  
Number of Grants: 9  
Average Grant of Amount: \$212.01

## Services

### Child Protective Services (CPS)

#### CPS Investigated Cases

Total CPS Referrals: 698  
Monthly Referral Average: 58  
Referrals Accepted for a CPS Response: 214  
Investigated Responses: 73  
Alternative Responses: 140  
Children interviewed at CAC 67

#### Assessments

Substance Exposed Newborns: 38  
Risk of Harm: 8  
Requests from Other Agencies: 29

#### Multidisciplinary Team

Cases Reviewed: 4  
CAC Case Reviewed 63

#### After Hours

Calls for CPS Services: 242

#### Home Study

Total Home Studies: 15  
Requests from Home: 28  
Interstate Compact Placement of Children: 5  
Supervised Placements: 5

#### Out of Home Care

Children Served: 67  
New Entries: 10  
Average Children in Care per Month: 52  
Children who Exited Care: 24  
Children who Aged Out of Care: 8  
Children Reunified: 4  
Adoptions Finalized: 8  
Guardianship: 5  
OOH was able to obtain permanency for 17 children

#### Resource Home Providers

Resource Homes in Calvert County: 35  
New Resource Homes Approved: 9  
Kinship Homes Approved: 2

#### Independent Living – As of June 30, 2021

Total Youth Independent Living Eligible: 25  
58% of children in Foster Care are independent living aged

#### Family Centered Practice

Family Involvement Meetings (FIMs): 93  
Families Served in FIMs: 83  
Children Served in FIMs: 106  
In-Home Family Services: 68 families

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## Adult Services

### Adult Protected Services (APS)

Total APS Referrals: 224  
Completed Investigations: 44  
Well Being Assessments: 48  
Financial Exploitation Total Investigations 17

### Adult Guardianship

Guardianship Assessments: 6  
Total Guardianship (under 65 years old) Cases: 3

### Senior Care

Customers Served per Month: avg.8

### Project Home Case Management and Home Licensure

Customers in Project Home: 3  
Licensed Project Homes: 2

### Social Services to Adults

Customers Served: 37

### Respite Care

Customers Served: 17

### In-Home Adult Services (IHAS)

Vulnerable Adults Served: 24

## Child Support

For FFY 2021 Calvert County Child Support Administration met and exceeded all four of our goals. Total Child Support Disbursed was \$10,251,716.00 for Calvert County's children. Our current caseload is 2024.

- **Court Order Establishment** = 95.60% = #2 in the state  
Goal 94.04% - ACHIEVED GOAL
- **Paternity Establishment** % = 104.85% = #3 in the state  
Goal 100.0% - ACHIEVED GOAL
- **Current Support Collected** % = 76.22% = #1 in the state  
Goal 75.99% - ACHIEVED GOAL
- **Arrears Paying** % = 81.43% = #2 in the state  
Goal 80.72% - ACHIEVED GOAL

Calvert County Child Support Administration will be receiving a Silver Award for outstanding performance in FFY2021 from the Executive Director of the Child Support Administration.



## Calvert County Social Services Advisory Board "Calvert Family Advocates"

### ADVISORY BOARD MEMBERS FY 2021

Melanee Derenzy, Chair  
Kim Cicero  
Kim Foltz  
Amye Scrivener  
Jennifer Moreland  
Tracy Loyd,  
Renita Alexander  
Melissa Brown Carter  
Sarah Crigler  
Patrick Daly, Jr.  
Barbara Kete  
Sandy Maresca  
Danielle Rowe  
Denise Plater

2021 was a transition year for Calvert Family Advocates. Our leadership changed, and we recruited several new members. Community engagement became a high priority, as we created more connections and continued to increase our social media presence. In 2021, our safety, self-sufficiency, and youth programs were our most widely used.

Our safety program prevents homelessness by addressing the immediate needs of families at the threshold of losing their homes or experiencing emergencies which threaten their safety and well-being.

A few of the SAFETY items we were able to pay for:

- A veteran with an amputated leg received a stairlift in the home
- A lifelong handyman and laborer received dental care that would affect his whole health after decades of employment positions that didn't offer dental and health benefits
- A single parent facing eviction had their rent paid.

Our self-sufficiency program helps people "get ahead" through education, job training, and vehicle repairs to keep them in their jobs. For instance, a lack of funds to repair a car could lead to the loss of a job and loss of a home. We believe in helping with the car repair so the wage earner doesn't lose the ability to support themselves and their families.

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Some of the SELF-SUFFICIENCY items had the opportunity to pay for in 2021:

- Job training and certification courses that would lead to employment
- Vehicle repairs for multiple single parents and a grandparent that was the primary caretaker of grandchildren
- Mortgage payment for a single widow who mistakenly got behind on her mortgage after her husband's death
- Car payments and vehicle registration that kept people employed

Our YOUTH program paid to send less fortunate and foster care kids to art, farm, and reading summer camps. We provide a grant to Calvert County Public Schools to pay for school clothing and expenses like emergency food and toiletries. Calvert Family Advocates has sent 2 students to drivers ed through Chesapeake Driving School this year.

We had our first annual Caroling with the Sheriff's Office event this year, where Patuxent Elementary students had the opportunity to carol with officers in their own neighborhood, Chesapeake Ranch Estates. Money raised went to McDonald's gift cards for Patuxent-Appeal Campus Free and Reduced Meal students. We plan to make this a bigger and louder event next holiday season!



### Vision

We envision a community where individuals and families have unlimited opportunities to achieve independence and where all people are safe from harm. In addition, we envision a department that engages all team members in the mission, provides clear expectations to team members, strengthens shared values, builds trust, communicates effectively, recognizes good performance, and inspires all to be the best they can be.

### Mission Statement

We will work with individuals and families of Calvert County in order to achieve a better quality of life by:

- Creating opportunities for obtaining independence;
- Protecting vulnerable children and adults;
- Providing appropriate financial support;
- Promoting preservation of families;
- Establishing strong business and community partnerships;
- Adopting programs and policies to meet the changing needs of our citizens and community.



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<http://dhr.maryland.gov/local-offices/calvert-county/>



# Calvert County Department of Social Services



## Annual Report 2021

